



Valley Farm Cattery Cancellation Policy

- We require 14 days' notice if you wish to cancel your booking.
- If you do not inform us that you wish to cancel within 14 days of your cat boarding you will be charged in full.
- If we can fill the accommodation you will be refunded for the days we are able to fill.

Valley Farm Cattery will only cancel a reservation for a stay at the Cattery due to any unforeseen circumstances such as :-

- A death in the family
- **Critical** maintenance to the Cattery which needs to be addressed immediately or would be unsafe for a cat to stay.
- **Pandemics.**
- Legal proceedings.
- False information given to the Cattery by owners that would impede on a cat's safety during their stay.

Date: July 2021